



FOUNTAIN OF YOUTH COVID-19 PLAN

The Fountain of Youth Spa is dedicated to the health of its patrons and employees this upcoming season. With the spread of the Corona Virus, we have crafted this plan to ensure a safe and healthy environment for all to enjoy. The following is a set of guidelines and procedures we are implementing here in the park.

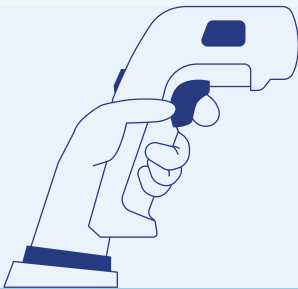
EMPLOYEE SAFETY

Some employees will be encouraged to work remotely and handle as much of their duties as possible over the phone or email to discourage close physical contact.



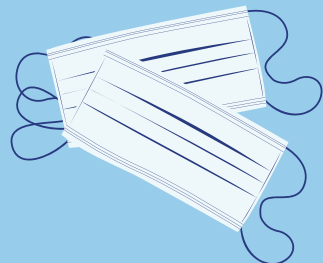
TEMPERATURE CHECKS

All employees will have their temperatures checked everyday before their shift. All guests checking in will be required to sign a health declaration waiver.



MASKS AND OTHER PRECAUTIONS

All employees will be required to wear face coverings when interacting with guests. Lines within the office, store, and cafe will require social distancing. Patrons are encouraged to wear masks, wash their hands, and practice social distancing as often as possible.



CLEANING AND MAINTENANCE



Our maintenance crew will be working overtime to make sure high use areas are cleaned more frequently than normal. Bathrooms, laundry facilities, handrails, door handles, and other such areas will be disinfected multiple times per day.

SANITATION AVAILABILITY

hand sanitizing stations will be set up in public areas around the park.



SIGNAGE

Proper signage will be displayed in public areas of the park, reminding patrons to follow best practice guidelines, including physical distance, hand washing, and the usage of face coverings.

This year we are asking everyone to come together and help each other stay safe. We will be working our hardest to assure a safe environment for everyone. As this situation evolves, rest assured we will be diligent in keeping everyone updated with any changes to protocol.

Please contact the office with any concerns. (888) 800-0772



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The following will serve as guidelines approved by Fountain of Youth management, which seeks to affirm our obligation to protect the health of our customers, homeowners, and staff.

Public facilities will use best practice procedures to help residents, employees, and customers with all reasonable measures to protect themselves from exposure to COVID-19.

Employee Health: All employees will receive extra training on COVID-19 procedures. Employees will be encouraged to handle business over phone or email whenever possible.

Adequate and suitable protective gear will be available to all employees as appropriate. Partitions or panels will be provided in some areas to prevent possible transmission between staff and customers.

We will require a health declaration waiver be signed before check in to confirm they are not experiencing any of the symptoms associated with COVID-19 nor have they been in contact with someone else who has.

Customer and homeowner general protocols: We strongly encourage the use of face coverings in public settings to diminish the possible spread of COVID-19.

Social distancing is also encouraged in public settings outside of the family bubble. Proper signage will indicate maximum occupancy for specific buildings if necessary.

Customers and homeowners are encouraged to interact with the staff by phone or email if possible. Sit down meetings with management or other staff will be by appointment only.

Customers are encouraged to use express check in and make their first payments ahead of time to avoid having to go into the office.

Facilities: All high touch areas will be disinfected multiple times per day as to reduce the spread of germs. Patrons are encouraged to wash their hands frequently, especially when using these facilities such as public bathrooms, showers, and laundry rooms.



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Recreational facilities including, but not limited to, horseshoe pits, bocce ball, tennis, pickle ball, shuffle board tables, billiard rooms, ping pong tables, craft rooms and dog parks will remain open for patron use. We highly encourage social distancing and use of face coverings when possible. We also encourage patrons to bring their own equipment including rackets, pool cues, towels, water bottles, etc.

Signage will be displayed in all public facilities to encourage physical distancing, hand sanitation, and the use of face coverings.

Villa rentals will be thoroughly cleaned and disinfected before new guest check ins.

Interactions with the sales office are encouraged to be over the phone or via email. Tours of homes will continue with social distancing and face coverings by our sales staff. Sales models will be disinfected frequently by our maintenance staff.

Activities office will be open. Staff will be available to answer questions via phone and email. Keys and other such items to be transferred from staff to guests will be properly disinfected prior.

Higher risk activities such as use of the pools, gym, concerts, events, indoor dining, massage center, hair salon, card rooms, and worship gatherings will be held in accordance with California and Imperial County guidelines. As of 8/26/2020 Imperial County advises that these facilities remain closed for the time being.

The store will remain open and require face covering and social distancing to enter. The cafe will be providing take out and will allow outdoor seating with social distancing requirements.